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June 25, 2010

Mr. Randy Simon
ABC Telecom
1776 Pine Island Road
Fort Lauderdale, FL 33322

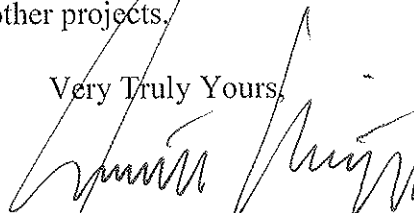
Re: Avaya IP Office telephone system

Dear Randy:

I want to take this opportunity to let you know how pleased our firm is with the performance of your company.

Your recommendation of the Avaya IP Office telephone system has worked out great. The speakerphones sound really great and the features of the system have far exceeded our expectations and have increased productivity in a number of ways. Your implementation group and technicians were great as well. We are also very pleased with the carrier you recommended, PaeTec. As you are well aware the monthly savings over our prior copper line system is significant and combined with the quality of the telephone lines, may our choice of the system you and service you offered a no-brainer. Everything was great and I look forward to working with you and your company on this and other projects.

Very Truly Yours,



Scott P. Chitoff