



ALPINE JAGUAR

March 25, 2011

To Whom It May Concern:

Recently we upgraded our phone system to Avaya with ABC Communications. Randy Simon approached us with an option called "twinning", now mobility. He said that they had it at his office and it was working well for them. I was skeptical but decided to try it. I have come to learn that it is one of the greatest options available for a phone system. How we lived without it, I do not know. Our salespeople and service writers are always available to our customers no matter when or where. The only downside is that you need to know when to turn it off. I was on vacation in Alaska last year getting calls from customers (which made my wife quite unhappy). I whole heartedly, without reservation, recommend this product. (and ABC Telecom!)

Sincerely,

A handwritten signature in black ink, appearing to read 'AS' or 'A. Storch', written over a light blue horizontal line.

Andrew Storch, GM